

### WE WELCOME YOU

https://tax.iowa.gov



#### Mission:

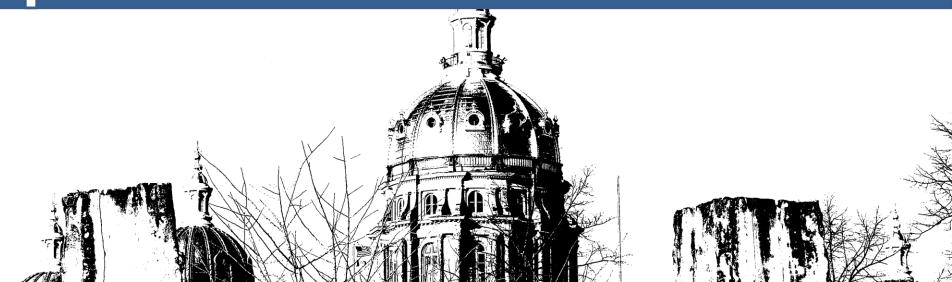
The mission of the Iowa Department of Revenue is to serve Iowans and support state government by collecting all taxes required by law, but no more.

#### Vision:

Iowa will be a state where it is easy to understand and comply with tax obligations.

#### Strategic Goals:

- Provide Excellent Customer Service
- 2. Provide Accurate, Clear, and Concise Information to Taxpayers
- 3. Provide Efficient Tax Administration Through Technology and Process Improvement



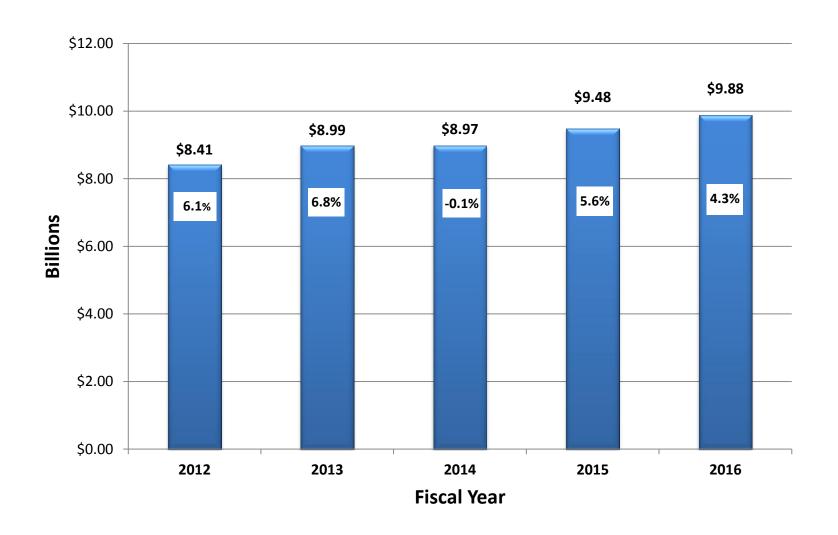


### Taxes and Fees Administered by the Department

Individual Income Tax / Withholding	Corporation Income Tax	Fuel Taxes
Retail Sales Tax	Retailer's Use Tax	Consumer's Use Tax
Franchise Tax	Insurance Premium Tax	Inheritance Tax
Hotel - Motel Tax	Local Option Sales Tax	E911 Surcharge Fee
Replacement Tax	Property Tax	Real Estate Transfer Tax
Hazardous Materials Permit Fee	Cigarette Tax	Tobacco Tax
One-Time Fee for Vehicle Registration	Car Rental Tax & Vehicle Title Surcharge	Other Miscellaneous Taxes



### Annual Taxes & Fees Net Receipts & Growth Rate

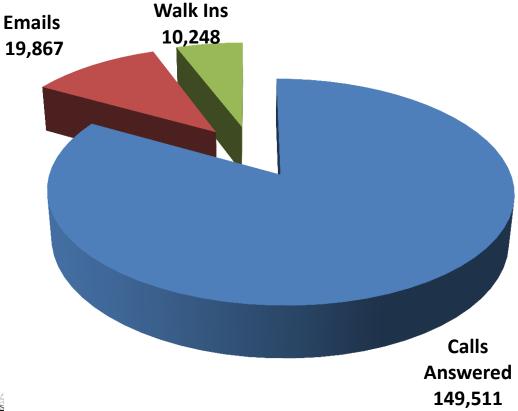




### Taxpayer Services FY 2016 Customer Contacts

179,142 Customers Assisted

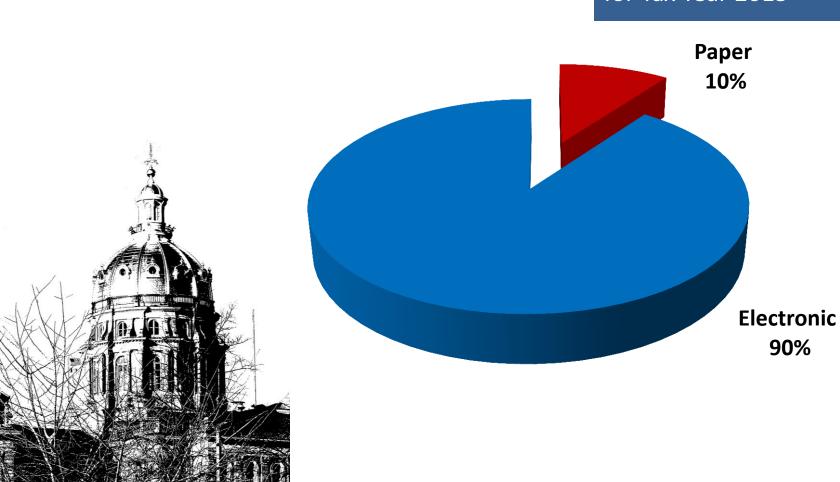






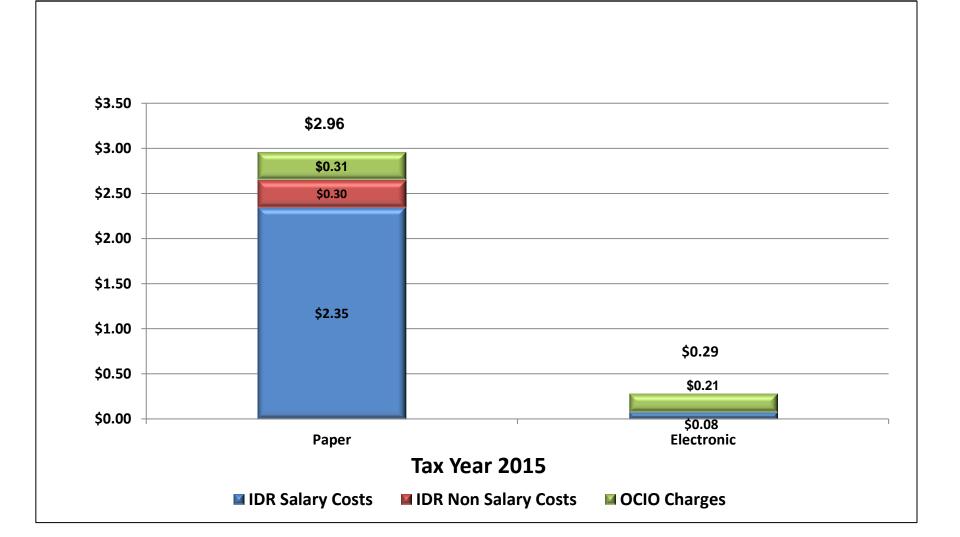
### Individual Income Tax Returns by Filing Method

1.59 million Returns Filed for Tax Year 2015





## Cost of Processing an Individual Income Tax Return





### Individual Income Tax Refunds



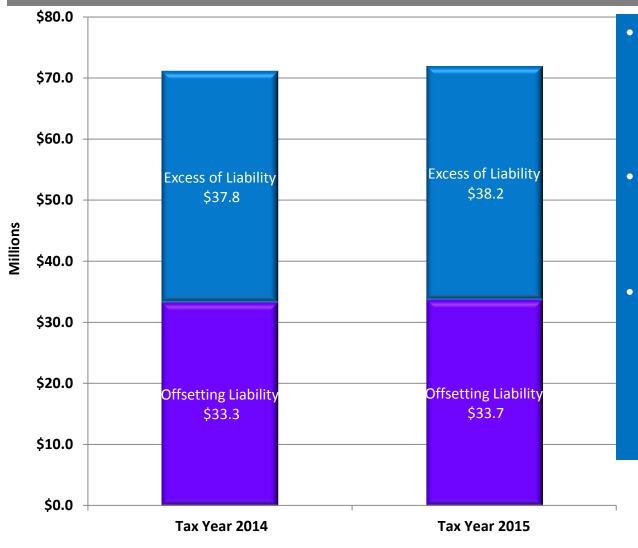
\$717 million to 1,092,535 taxpayers

Tax Year 2015

\$702 million to 1,109,829 taxpayers



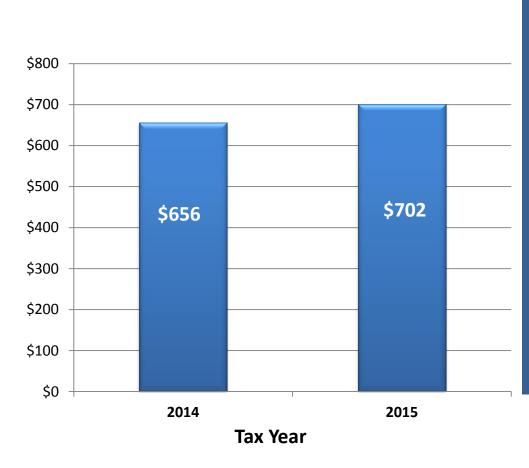
### Earned Income Tax Credit Claims



- The EITC was claimed by approximately 220,000 taxpayers in both tax year 2014 and tax year 2015
- Claims "Offsetting Liability" are when the EITC covers Iowa tax liability
- Claims in "Excess of Liability" is when the EITC exceeds lowa tax liability and is sent to the taxpayer as a payment



### Average Individual Income Tax Refund



- Average refund increased by \$46
- Earned Income Tax
   Credit remained at
   15% of the federal
   credit
- Taxpayers Trust Fund Credit dropped from \$15 for tax year 2014 to \$0 in tax year 2015



### **Business Property Tax Credit**

Assessment Year 2014

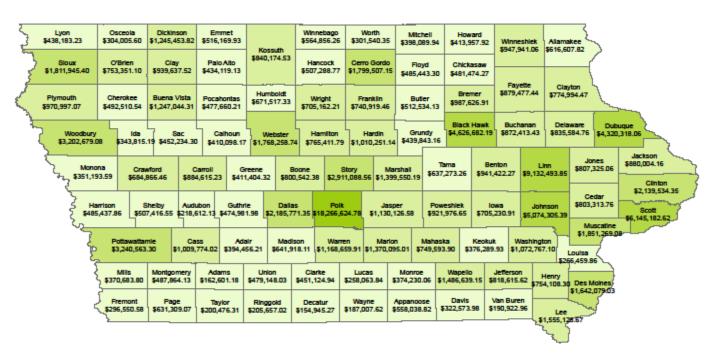
\$99 million to 97,331 parcels

Assessment Year- 2015

\$124 million to 100,323 parcels



#### AY2015 Business Property Tax Credits Issued



#### Amount of Credits Paid to County

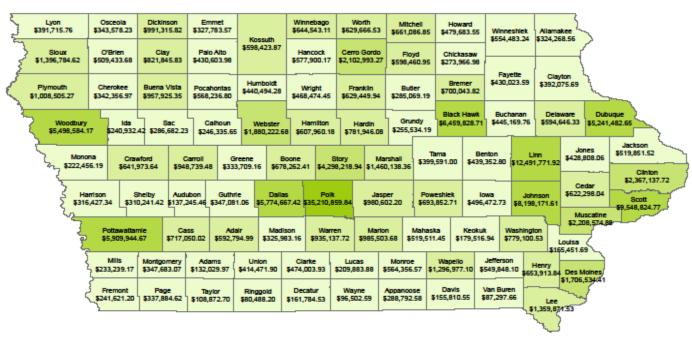
\$154,945.27 - \$671,517.33 \$671,517.34 - \$1,555,128.67 \$1,555,128.68 - \$3,240,563.30 \$3,240,563.31 - \$9,132,493.85 \$9,132,493.86 - \$18,266,624.78



slc 11/17/2016



#### AY2015 Replacement Claim



#### **AY2015 Replacement Claim Amounts**

\$80,488.20 - \$577,900.17

\$577,900.18 - \$1,460,138.36

\$1,460,138.37 - \$4,298,218.94

\$4,298,218.95 - \$12,491,771.92

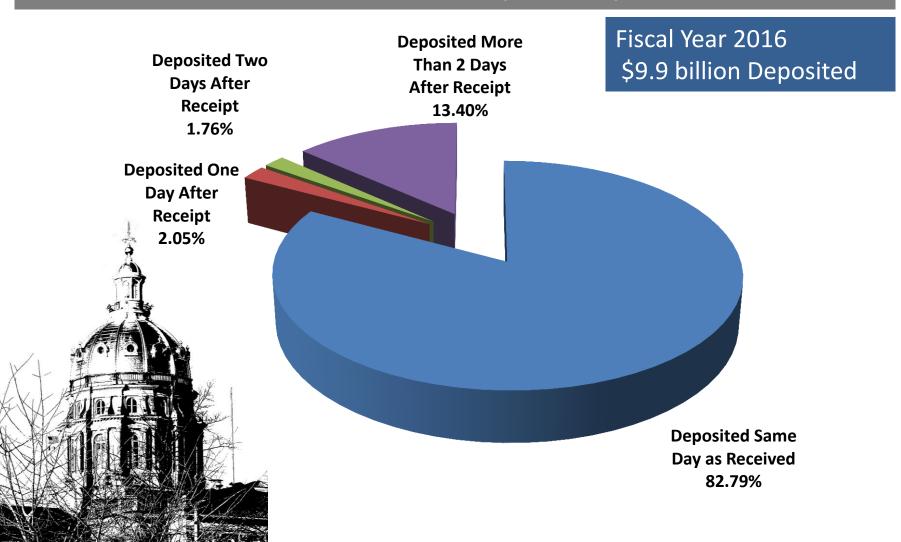
\$12,491,771.93 - \$35,210,859.84



For Discussion Purposes slc 11/17/2016



### Timeliness of Receipts Deposited





### FY 2016 Business Tax Returns Filed Electronically

Withholding-\$3.4 billion Remitted

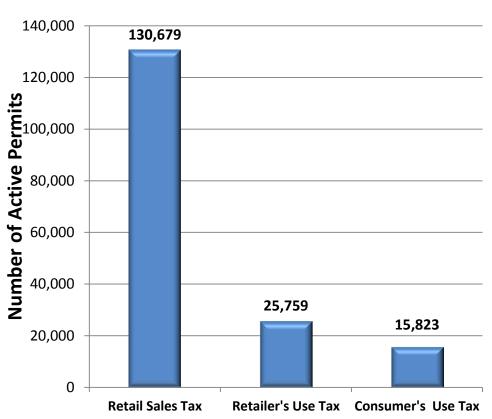
376,555 Returns Filed- 99% Electronically

Sales/Use Tax-\$3.2 billion Remitted

430,199 Returns Filed-97% Electronically



### Active Sales and Use Tax Permits FY 2016



#### New Permits Issued:

- Retail Sales Tax = 9,171
- Retailer's Use Tax = 2,706
- Consumer's Use Tax = 1,395





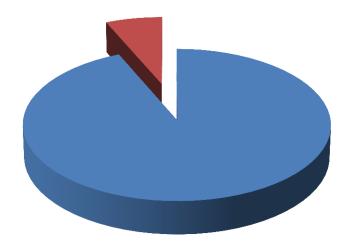
### Top 5 Business Types Applying for Sales Tax Permits





### Individual Income Tax Compliance

Filers Billed 6.5%



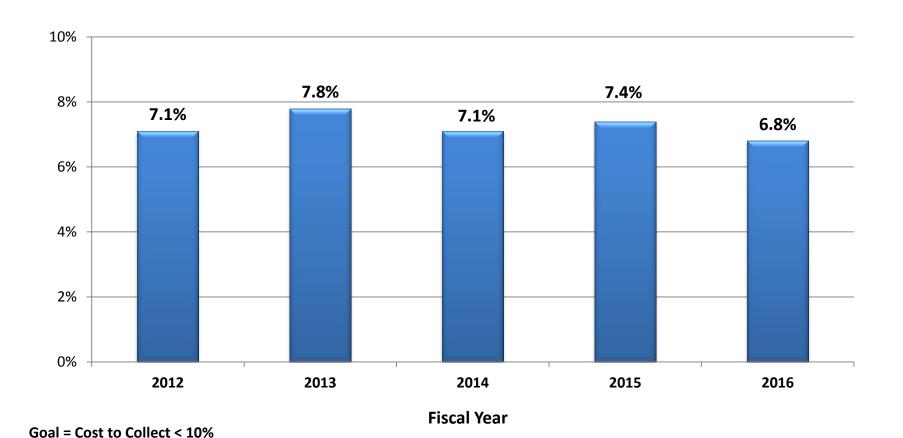
Filers Not Billed 93.5% For Tax Year 2012 only 6.5% of taxpayers were billed during the three year statute of limitations



Tax Year 2012

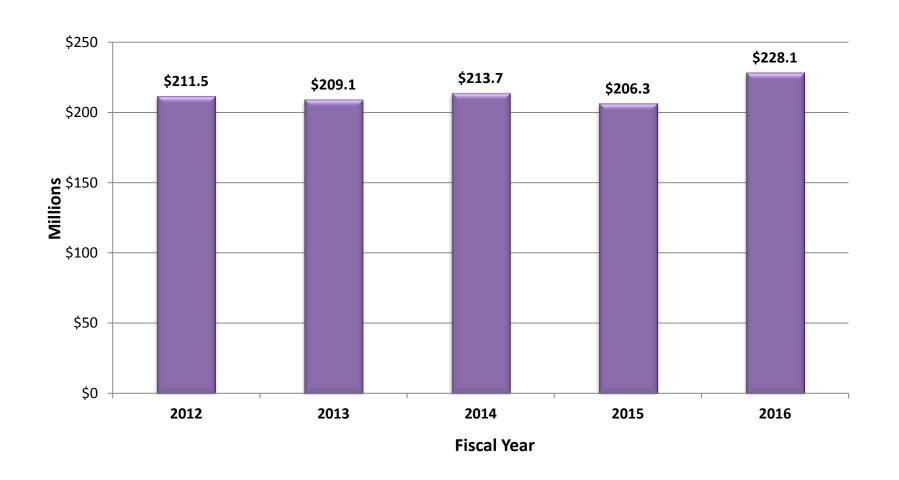


### Costs as a Percentage of Collections





### Total Collections from Billings





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